National Environment Agency
Safeguard · Nurture · Cherish

40 Scotts Road #13-00
Environment Building
Singapore 228231
www.nea.gov.sg

LICENCE ISSUED UNDER

THE ENVIRONMENTAL PUBLIC HEALTH ACT 1987

THE ENVIRONMENTAL PUBLIC HEALTH (GENERAL WASTE DISPOSAL FACILITY) REGULATIONS

Name of Licensee
CREATESOFT GROUP PTE. LTD.

Unique Entity No.:
198803502K

Address of Licensee:
53 TAMPINES INDUSTRIAL AVENUE 5
T5 @ TAMPINES
SINGAPORE 528636

Address of Facility:
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SINGAPORE 528636

Name of Facility:	CREATESOFT GROUP PTE LTD
Design Capacity:	27 TONNES PER DAY
Approved Waste Type(s):	Scrap metal (excluding aerosol can), E-waste
Approved Storage Limit:	310 TONNES
Licence No.:	WDL-18-09-0293
Type of Licence:	LICENCE TO CONSTRUCT, ESTABLISH, MAINTAIN AND OPERATE A DISPOSAL FACILITY
Licence Fee:	$ 400.00
Validity Period:	11/09/2026 TO 10/09/2029

GENERAL LICENCE CONDITIONS

(1) THE LICENCE IS ISSUED PURSUANT TO THE PROVISIONS OF THE ENVIRONMENTAL PUBLIC HEALTH ACT 1987 AND SUBJECT TO THE CONDITIONS STATED OVERLEAF.

(2) BREACH OF ANY OF THE CONDITIONS STATED OVERLEAF OR CONTRAVENTION OF ANY PROVISION OF THE ENVIRONMENTAL PUBLIC HEALTH ACT 1987 MAY RESULT IN THE SUSPENSION OR CANCELLATION OF THE LICENCE AND/OR THE IMPOSITION OF APPROPRIATE PENALTIES ON THE LICENSEE.

19/05/2026
DATE OF ISSUE

for DIRECTOR
DEVELOPMENT CONTROL AND LICENSING DIVISION

CONDITIONS OF LICENCE

1 . Unless stated otherwise or the context otherwise requires, all terms contained in this licence shall have the same meanings as used in the Environmental Public Health Act 1987 and its relevant subsidiary legislation.

2 . The Director-General has the right, in the public interest, to make modifications to any condition of this licence or add new conditions during the period to which this licence relates.

3 . The licensee hereby represents and warrants that all information and documents furnished and supplied for the purposes of applying for this licence are true and accurate.

4 . The Licensee shall ensure that the quantity of approved waste type(s) that the Facility receives and processes is within the design capacity indicated on the Licence.

5 . The licensee shall engage licensed General Waste Collectors and/or licensed Toxic Industrial Waste Collectors for the disposal of waste from the Facility.

6 . In the event of a workplace or fire incident at the Facility, or a decrease in the processing capacity by 50% or more of the Design Capacity for a continuous five-day duration, the Licensee shall immediately notify the NEA Call Centre at 1800-CALL NEA (1800 2255 632) on the time, location and nature of the incident, waste types involved and casualties (if any). The Licensee shall, as soon as practicable and in any event within two working days, furnish to National Environment Agency (NEA) a detailed report in writing, indicating:
a) The circumstances of the incident;
b) The immediate actions and mitigating measures taken by the owner of the Facility to restore the affected areas to normal; and
c) The measures taken by the owner of the Facility to prevent a recurrence of a similar incident.

7 . The licensee shall make the required contributions to Medisave as required under the Central Provident Fund Act 1953.

8 . The Licensee shall grant Agency staff, employees, agents, assigns, and/or the Agency's appointed contractors access to the Facility for waste characteristic study when required by NEA. The Licensee shall also facilitate the collection of waste samples and assist in all necessary arrangements during the study.

9 . The licensee shall not contravene any provisions of the Environmental Protection and Management Act 1999.

10 . In the event that the licensee, or any of its employees or agents is investigated for any contravention of the Environmental Public Health Act 1987, the Environmental Protection and Management Act 1999, the Environmental Public Health (General Waste Disposal Facility) Regulations or the Environmental Public Health (General Waste Disposal Facility - Exemption) Regulations, the Director-General may suspend the licence without providing compensation or prior notice, provided that the duration of the suspension does not extend beyond what is reasonable to conclude investigations.

11 . (i) Without prejudice to any requirement under the Act, the licensee shall not import hazardous waste or other waste, as defined under the Hazardous Waste (Control of Export, Import and Transit) Act 1997 (the "HWA"), unless the licensee is the holder of an import permit granted thereunder.

(ii) The licensee shall not receive hazardous waste or other waste, as defined under the Hazardous Waste (Control of Export, Import and Transit) Act 1997 (the "HWA") and that has been imported into Singapore, except from a person who, at the point of import of such waste, was the holder of an import permit granted under the HWA.